SERVICE & SPACE STANDARDS

Cleaning Services

Commercial & Institutional

Standard: GS-42 Edition 2.3



GREEN SEAL CERTIFICATION MEANS HEALTHIER AND CLEANER

A certified cleaning service ensures a quality operation carried out by a highly trained workforce who are skilled in effective green cleaning practices. Certified cleaning programs meet requirements for building-specific operating procedures, sustainable purchasing, employee training, and tenant communications to ensure a safer, cleaner, healthier building for custodial teams and building occupants.

CUSTODIAL PERFORMANCE		
	WHAT'S INCLUDED?	WHAT IT MEANS
VERIFICATION	Quality assurance practices and record Environmental impact practices and record Safety practices and record Regulatory compliance practices and record Green cleaning services customer audit	Validation from a respected, independent authority that your custodial team complies with all required practices and procedures.
EFFECTIVE CLEANING OPERATIONS	Comprehensive cleaning plan documentation for every building General cleaning practices and procedures for all building areas for routine, periodic, interim, and restorative purposes Green cleaning practices and procedures for all high impact methods: Disinfection Cleaning cloths usage Powered equipment usage Waste and recycling management Vulnerable populations sensitivity Indoor Plants Storage and handling practices and procedures for all cleaning products Equipment maintenance practices and procedures for vacuum cleaners and other powered cleaning tools	Improved occupant health from reduced exposure to dust and toxic chemicals. Decreased incidences of occupant asthma attacks. Safer indoor air. Notable reductions in waste generation. A higher quality service process through careful planning and implementation for unique cases.
CLEAR & EFFECTIVE COMMUNICATIONS	Internal practices and procedures for cleaning staff feedback about workplace issues External practices and procedures for cleaning staff communications with clients' building management and tenants Green cleaning communication practices and procedures for high impact concerns: Pest control Construction and building improvements Building maintenance Vulnerable populations Product safety data communication practices and procedures	Openness and integrity in communications between all parties. Important information is available to all parties, enabling everyone to do their best work for occupants.
BETTER EQUIPMENT & SAFER PRODUCTS	Cleaning products usage Environmentally preferable Minimizes packaging waste Powered equipment meets green industry standards Guarterly tracking and reporting of all cleaning products and supplies purchases	 High quality cleaning performance. Reduced overall environmental impact of your building. Minimal packaging waste for your building. Exceptional value.
SUPERIOR STAFF TRAINING	Cleaning staff training practices: New hires (minimum requirement: 12 hours) Safety Site-specific Annual (minimum requirement: 24 hours) Procurement staff training practices on green cleaning products, supplies and equipment Tracking and reporting of all staff training required by the standard	Cleaning staff is trained in the safe and effective handling and use of all cleaning products, cleaning procedures, use and maintenance of cleaning equipment, and all procedures needed to conform to this standard.

A CLEAN YOU CAN TRUST

Our standards are referenced by the leading green building certification programs.







Green Seal* is a global non-profit whose certification mark is a universal symbol that a product or service meets the highest benchmark of health and environmental leadership.

Learn more about our environmental leadership standards and 30,000+ certified products and services at **GreenSeal.org**.